

John T. Andronaco M.D., PA

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Background

After 20 years in practice, John Andronaco, M.D., decided that he was generating too much paper and spending too much money on chart storage. Like many physicians in a private practice, Dr. Andronaco also dealt with the same workflow issues year after year: missing and misfiled charts. The practice needed a better system for filing charts, accessing information and eliminating excess paper. Dr. Andronaco knew he needed to streamline the practice's workflow, but he was reluctant to invest in an expensive, data-entry medical software system.

Statistics

Location:	Hackensack, NJ
Size:	1 provider
SRS Experience:	6 years
Specialty:	Orthopaedic Surgery

Solution

After researching various EHR vendors, Dr. Andronaco found their solutions to be time-consuming and restrictive. Instead, he selected SRS Chart Manager™, a solution that provides powerful workflow tools such as messaging, electronic prescriptions, referral order management, integrated transcription services and customized flow sheets with an award-winning clinical document management engine that eliminates the need for paper charts.

“There were 2 aspects of SRS that immediately appealed to me,” explains Dr. Andronaco. “First, SRS did not require me to change a single component of the way I normally run my practice. Second, even though I didn't have much experience with computers, I still found SRS very easy to use. There was no learning curve; therefore, there was no loss of productivity.”

“SRS has resolved many workflow issues at my practice, enabling me to better serve my patients,” says Dr. Andronaco. “When a patient calls, I can pull up the chart even before I pick up the phone! If a patient needs a report, it can be printed in seconds!”

Not only has patient satisfaction increased, but Dr. Andronaco's staff is more productive and happier now that they are a paperless office. The practice runs more efficiently, and the staff has been able to streamline many of their daily office procedures.

Benefits:

- Highly customizable program
- No more lost, misfiled or pulling of charts
- Instant access to patient charts 24/7/365 from anywhere
- Positive impact on physician's life

Results:

- Eliminated large chart storage room
- No longer purchasing paper chart supplies or creating duplicate charts
- Significant reduction in staff time spent on prepping charts and searching for files
- Improved patient satisfaction
- Better patient care

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